

# Nemeris IT OÜ — Privacy Policy (GDPR)

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Updated: 2026-04-16

## 1. Scope & Controller

This Privacy Policy describes how Nemeris IT OÜ processes personal data for contracting, support, and invoicing of B2B services.

Controller: Nemeris IT OÜ (Reg. 17481972).

Address: Harju maakond, Tallinn, Lasnamäe linnaosa, Sepapaja tn 6, 15551, Estonia

Contact: [privacy@nemeris.com](mailto:privacy@nemeris.com)

## 2. Categories of Data

Identity/contact; contract & billing; support metadata; limited technical telemetry for security.

## 3. Purposes & Legal Bases

Contract (GDPR 6(1)(b)), legitimate interests (6(1)(f)), consent for non-essential analytics (6(1)(a)).

## 4. Retention

Only as long as necessary or legally required (e.g., accounting up to 10 years).

## 5. Sharing & Subprocessors

Reputable providers under DPAs; no selling of personal data.

## 6. Transfers

EU/adequate hosting where feasible; SCCs + risk assessments otherwise.

## 7. Security

RBAC, encryption (TLS/at-rest), logging/audit, incident response with SLAs.

## 8. Rights

Access, rectification, deletion, restriction, portability, objection. Contact: [privacy@nemeris.com](mailto:privacy@nemeris.com)